

Black Ice Software - Maintenance for Perpetual Licenses is Ending!
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Maintenance for Perpetual Licenses is Ending!

As of **September 1st**, Maintenance Renewals will no Longer be Available for Multiple Black Ice Products!



Dear Valued Customers,

We hope this message finds you well. We are writing to inform you about an important update regarding our product maintenance.

Effective September 1st, 2023, the maintenance for the following Perpetual Licenses will be retired: X1 Printer Drivers ONLY, Print2RDP, Print2Desktop, BILBatchConverter, Document Converter Server, and BILPDMManager.

For customers with valid support contracts, you will be able to continue utilizing the perpetual model and maintenance until the end of your support term. Rest assured, the Perpetual Licenses will continue to function without support. However, please note that users will no longer have access to free upgrades, transferable licensing, license resets, or technical support.

As we strive to provide the best experience for our customers, we are offering a special discount to those of you with active maintenance who are interested in transitioning to a subscription license. Look out for your renewal reminder emails to take advantage of this offer.

Should you have any questions or need further clarification about the changes to licensing or any other aspect of our products, our sales team is ready to assist you. Feel free to reach out to us at

sales@blackice.com.

Thank you for your continued support and trust in our products. We remain committed to delivering top-notch solutions and look forward to serving you in the future.



www.blackice.com



sales@blackice.com
Agents are available
Monday - Friday,
9am- 5:30pm, EST



1.561.757.4107
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Monday - Friday,
9am- 5:30pm, EST

Black Ice Software, LLC | 950 Peninsula Corp Circle Suite 2017, Boca Raton, FL 33487 USA
www.blackice.com Telephone: 1(561)-757-4107